

# Service Request Form

Please complete ALL SECTIONS below and return to Marni by email at [hello@marni.co.nz](mailto:hello@marni.co.nz)

Service Number:

## PROOF OF PURCHASE AND PHOTOGRAPH OF PRODUCT MUST BE PROVIDED FOR THIS SERVICE REQUEST TO PROCEED.

- Marni reserves the right to charge a minimum call out fee of \$100 when the fault is not that of the manufacturer.
- Marni will not accept any costs relating to incorrect installation by the plumber or installer or misuse of our product outside our control.

### CUSTOMER DETAILS

Name:

Street Address:

Suburb:

City:

Email:

Work Phone:

Mobile Phone:

### PURCHASE DETAILS

Date Purchased:

Original Order No.:

Merchant:

Branch:

Contact:

Phone:

Email:

Fax:

### PRODUCT

Product Description:

Date Installed:

Installed By:

### DETAILS

NATURE OF PROBLEM:

### MARNI OFFICE ONLY

Date Received:

Action Taken:

Follow Up:

**MARNI**

0800 4 MARNI  
[hello@marni.co.nz](mailto:hello@marni.co.nz)  
[marni.nz](http://marni.nz)